

Post-Warranty Service Contract Plans

AGPTS-II™ Asahi Gold Particle Test System-II

Thank you for purchasing an Asahi Gold Particle Test System (AGPTS or AGPTS-II) from Asahi Kasei Bioprocess. You can expect this system for automated integrity testing to drive down your operational costs over the next 7 to 10 years and to ensure trouble-free operation, we offer service contract plans to keep your AGPTS-II in proper working condition.

We recommend the Platinum level for frequent users (e.g., users with multiple cycles per month). The Diamond level should be considered for users with daily cycles or otherwise mission-critical applications. Please contact your local account manager for pricing information.



AGPTS-II		Service Contract			
		Silver	Gold	Platinum	Diamond
Catalog Number	Single-Filter	SRV-221	SRV-222	SRV-223	SRV-224
	Multi-Filter	SRV-226	SRV-227	SRV-228	SRV-229
Unlimited phone/email support		✓	✓	✓	✓
Remote software support		✓	✓	✓	✓
VIS spectrometer verification		✓	✓	✓	✓
VIS lamp and fiber optic cable inspection		✓	✓	✓	✓
Annual preventive maintenance (PM) visit*		X	✓	✓	✓
VIS lamp and PLC battery for PM		X	✓	✓	✓
All other spare parts required for PM**		X	X	✓	✓
One emergency support visit		X	X	✓	✓
Software hotfixes		X	X	✓	✓
Unlimited emergency support visits		X	X	X	✓
All wear parts for the year		X	X	X	✓

*PM visit includes VIS spectrometer verification, pressure regulator calibration, pressure sensor verification and flowmeter verification

**As specified by AKB Field Service Engineer

Note: Multi-filter AGPTS-II control units with on-board pump also require a pump spare parts kit (catalog number SRV-225)

Contact Information

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