

TECHNICAL CLIENT SERVICES SUPPORT



UMC5G01-1.0

SUPPORT THAT'S BUILT TO PROVIDE YOU WITH EXCELLENT CUSTOMER SERVICE

Asahi Kasei Bioprocess America, Inc. is proud to announce our latest support function. Technical Client Services (TCS) is a customer-centric interface to our product and science experts. Our TCS team will guide your process and engineering needs, and will be a liaison for your inquiries.

Our goal is to support and strengthen our mission:

We dependably supply innovative yet exceptionally reliable bioprocess consumables, equipment and scientific support services, to help biologics manufacturers safely and efficiently produce medicines that patients can trust.

Contact us to learn more about how TCS can support your virus filtration and downstream processing equipment needs.

Asahi Kasei Bioprocess America, Inc.
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PLANNOVA[™]
Assurance Beyond Expectation

HOW WE HELP YOU

We assist you in solving issues and answering any questions you have.

TCS specialists can intake your request and provide immediate information or liaise with subject matter experts for effective resolution.

We view every question as an opportunity for a conversation. We look forward to collaborating with you on your needs.

CONTACT US FOR...

- Information on products and services
- Inquiries about training opportunities
- Requests for documentation

AsahiKASEI
BIOPROCESS