



847 Continuum
Program[®]

*Maintain operational reliability with trusted replacement parts
and dedicated service solutions.*

847 Continuum Program[®]

Keep your bioprocessing systems and columns running efficiently with the **847 Continuum Program[®]** — our full suite of everything beyond equipment: services, genuine parts, training and more. We know how much hinges on your productivity — that's why we are so committed to helping you stay up-and-running.

8

*Company
Values*

Sincerity, Challenge
Creativity, Wisdom
Curiosity, Growth
Passion, Responsibility

4

*Core
Services*

Support
Parts and Consumables
Training
Maintenance

7

*Days
a week*

Our dedicated
team is here
to help you when it
matters most

Reliable Support

We will deliver you support to meet operational efficiencies when you need it most, allowing you to maximize your potential.

Technical Support Network

A reliable technical support network is available throughout North and South America, Europe and Asia.

- » Phone support 24/7/365
- » Remote diagnostic (with permission)
- » Onsite system and column repairs
- » Emergency services

REQUEST SUPPORT >

Technical Client Services

Technical Client Services (TCS), is a customer-centric interface to our product and science experts. Our TCS team will guide your process and engineering needs as your personal liaison for inquiries.

Contact us to learn more about how TCS can support your biologics filtration and downstream processing equipment needs.

Asahi Kasei Bioprocess America, Inc.

Technical Client Services

+1 833-HLP-AKBA (457-2522)

TCS.support@ak-bio.com

www.ak-bio.com



Genuine Parts

Quality replacement parts are essential to ensuring high-performance of your equipment – and production continuity.

Reliable Spare Parts

Mechanical components

- » Check valves, valve bodies, fittings, valve actuators

Column components

- » Frits, distributor plates

Pump components

- » Cam kits, motors, power supplies

Instrument components

- » pH probes, conductivity sensors, fiber optic cables, pressure sensors, pressure cables, flowmeters, cable adapters, dust covers

Automation hardware

- » Input/output cards, communication cards, programmable logic controllers

Consumables

Single-use tubing

- » Set kits, components (e.g. tubeholders)

Seals

- » Gasket, diaphragm, O-ring, seal, elastomer wear parts

Lubrication fluids



Training

Our dedication to providing the best in customer support is about more than just keeping your systems and columns up-and-running – our service extends to making sure your operators know how to use and maintain the installed equipment.

Build Skills and Knowledge

Focused Training

- » Operation/Automation
- » Maintenance

Flexible

- » On-site, in-person learning and development
- » Virtual training, classroom and interactive
- » Customer-specific needs

Participants receive certificates upon successful completion of training.



Maintenance Plans

Ensure trouble-free operation of your equipment for years with a maintenance plan created to meet your specific needs. Whatever your requirements, we work with you to configure the right plan, schedule, and pricing.

Warranty

We offer an extendable 1-year warranty, service contracts and a personalized level of service for peace of mind and timely support when you need it.

Service Plan Packages

- » Silver
- » Gold
- » Platinum



[REQUEST DETAILS >](#)

Our Expertise, Your Confidence

The Fluid Management Business Unit of Asahi Kasei Bioprocess is devoted to solving therapeutic product safety, efficiency and purity challenges within the pharmaceutical and bioprocessing industries.

With technology platforms for bioprocess filtration, inline buffer formulation, chromatography, and oligonucleotide synthesis, our bioprocessing systems, columns, and automation solutions advance GMP manufacturing of critical drug substances around the world. Built with pride, built with quality, built to exceed your high expectations.



Built For You™

Global Offices

North and South America

Glenview, IL, USA
Tel: +1-833-457-2522
Fax: +1-847-556-9701

Email: info.us@ak-bio.com

Europe

Cologne, Germany
Tel: +49-221-995007-59
Fax: +49-221-9950077-59

Email: info.eu@ak-bio.com

India and Southeast Asia

Mumbai, India
Tel: +91-22-6710-3962
Fax: +91-22-6710-3979

Email: info.jp@ak-bio.com

East Asia and Oceania

Glenview, IL, USA
Tel: +1-833-457-2522
Fax: +1-847-556-9701

Email: info.jp@ak-bio.com

China

Shanghai, China
Tel: +86-(0)21-6391-6111
Fax: +86-(0)21-6391-6686

Email: info.jp@ak-bio.com